

Accessibility for taxpayers with reduced mobility

Presented by
Alton Paas

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Tax Administration
Performance
Summit '25



Gaining Access to our abilities



Fundashon Alton Paas

A Future without limitations



Why is this important?

- Own experience
- C6 Spinal Cord Injury
- 2009

The vision



A future without limitations

=

Active participation of people with disability

The Impact



Wheellee Tei Pabot

Doing an average of 300 rides a month



AP Center

Helping an average of 40 clients a month with their exercise

Accessibility Improvements

A photograph of a person with curly hair, wearing a green and white striped shirt, sitting in a wheelchair and using a public restroom sink. The person is seen from the back, reaching for the faucet. The restroom has a patterned tile floor and a white sink with a chrome faucet. A trash can is visible on the floor next to the sink.

Free guide

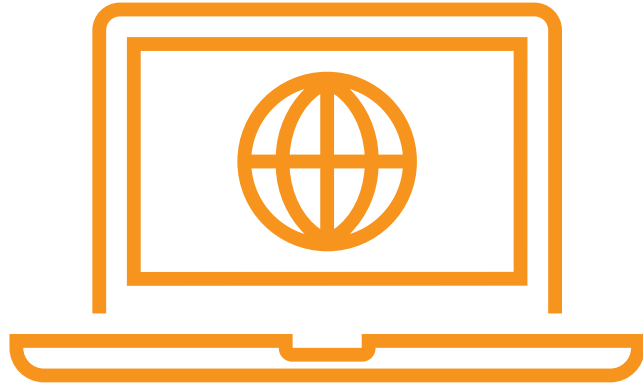
Accessibility = Gaining access to more of our abilities

Empowering Improvements by:

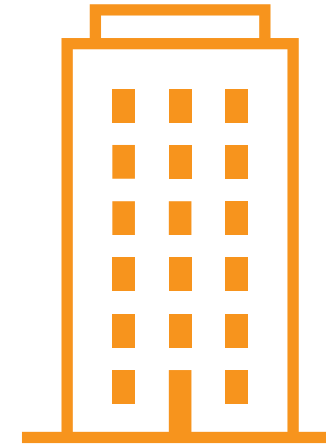
- ◆ Economic Growth
- ◆ Accessibility assessments at businesses
- ◆ Accessibility Project Advisements

Two categories

Of accessibility



Digital



Physical

The Manual

A free guide of accessibility guidelines for Curaçao

Instructions including:

- ◆ Measurements
- ◆ Guidelines
- ◆ Pictures



Free downloadable guide on our website



Whether it's by the entrance or in the back of the lot.

What do you notice?



Accessibility



Can the person get access independently to the tax office or service(digitally)?

◆ *Parking spaces*

◆ *Website*

◆ *Ramps*

◆ *Apps*

◆ *Sidewalk*

◆ *Forms*

What do you notice?



Navigability



Can the person move around independently in the tax office and digitally?

◆ *Wide doors*

◆ *Site structure*

◆ *Spacious hallways*

◆ *Colors & contrast*

◆ *Lift*

◆ *Accessibility features*

What do you notice?



Usability



*Can the person use everything independently
in the tax office and digitally?*



Payments



Payments



Filling in forms



Filling in forms



Tickets

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